

Mundo Pato Inc. Privacy Policy

Effective Date: January 1st, 2014

General Information

Mundo Pato Inc. respects the privacy of our customers, business partners and other visitors to our web-sites and SaaS services. We recognize the need for appropriate protections and management of your personal information that you provide to us. Mundo Pato Inc. has therefore established this Privacy Statement to assist you to understand what personal information we collect and how that personal information is used. This Privacy Statement applies to data collected by Mundo Pato Inc.

What personal information does Mundo Pato Inc. collect?

On Mundo Pato Inc. web sites you can order products or services, register products, request information, subscribe to marketing or support materials, register to a secure extranet site to obtain access to product information, support, services and training, or apply for jobs at Mundo Pato Inc. Mundo Pato Inc. may collect information about individuals such as their name, address, telephone number or email address, user IDs and passwords, billing and transaction information, credit card or other financial information and contact preferences. Personal information collected online may be supplemented with information you provide to Mundo Pato Inc. through other Mundo Pato Inc. services, as well as other sources such as trade shows or seminars, and other data appending methods such as spot tags, tracking and cookies as referenced below.

How does Mundo Pato Inc. use personal information?

Mundo Pato Inc. will use personal information to provide customers, business partners and website visitors with information and services and to help us better understand your needs and interests. Specifically, we use your information to help you complete a transaction or order, to communicate with you, to deliver products/services to you, to bill you for products/services you purchased, and to provide ongoing service and support. We may also pass on your information to a third party, such as a partner, if you have asked us to do so. Occasionally we may use your information to contact you to complete surveys that we use for marketing and quality assurance purposes.

With whom does Mundo Pato Inc. share personal information?

Mundo Pato Inc. contracts with third party service providers and suppliers (including distributors and resellers) to deliver certain products, services and customer solutions. Mundo Pato Inc. may share personal information with its service providers and suppliers to the extent needed to deliver the service or respond to requests for information on products or services or otherwise support the customers' business needs. Third party service providers and suppliers receiving personal information are expected to apply the same level of privacy protection as contained in this Privacy Statement. They are required to keep confidential the personal information received from Mundo Pato Inc. and may not use it for any purpose other than as originally intended.

Some Mundo Pato Inc. services may be co-branded and offered in conjunction with another company. If you register for, or use such services, both Mundo Pato Inc. and the other company may receive information collected in conjunction with the co-branded services.

Except as described in this Privacy Statement, Mundo Pato Inc. is not in the business of selling or renting your information to others and will not share personally identifiable information with other third parties without your permission, unless required by, or in connection with, law enforcement action, subpoena or other litigation, or applicable law or in connection with a prospective or actual sale, merger, transfer or other reorganization of all or parts of our business, or within the group of affiliated Mundo Pato Inc. companies, if and to the extent legally permissible.

We reserve the right to fully use and disclose any information that is not in personally identifiable form.

Security of Personal Information

Mundo Pato Inc. is committed to taking reasonable efforts to secure the personal data you choose to provide us. To protect the privacy of any personal information you may have provided, Mundo Pato Inc. employs industry-standard controls including physical access controls, encryption, Internet firewalls, intrusion detection, and network monitoring. In addition, access to confidential information is limited to those individuals and agents having a need to know.

Cookies, Logging and Spotlight Tags

Mundo Pato Inc. uses cookies on some of its web sites. Cookies are small amounts of data sent to your browser from a web server and stored on your computer's hard drive. Cookies can help a website recognize repeat users, and allow a website to track web usage behavior. Cookies work by assigning a number to the user that has no meaning outside of the assigning website. If a cookie is placed, thereafter when you visit a web site, a message is sent back to the web server by the browser accessing the web site. You can set your browser to notify you when you are sent a cookie, and you may also elect not to accept cookies by changing the designated settings on your web browser. However, not utilizing cookies may prevent you from using certain functions and features of Mundo Pato Inc. services.

Mundo Pato Inc. uses some cookies that are strictly necessary for the delivery of services on our website. Cookies that are strictly necessary allow us to improve the safety and security of our website, authenticate account users, allow you to access your private accounts on our site, allow you to sign into many portals with the use of only one login, balance the traffic on our site, and remember information that you have submitted on forms when you request services on our site. Cookies that are strictly necessary do not gather any information about you that could be used for marketing or remembering where you've been on the internet.

Mundo Pato Inc. also uses 'performance' cookies that collect information about how you use our website, including which pages you visit, and if you experience any errors. These cookies don't collect any information that could identify you and use anonymous information to provide statistics on how our

website is used, help us improve our website by measuring any errors, test different designs on our site, and help us measure the traffic on our site so that we can optimize our content accordingly. Mundo Pato Inc.'s performance cookies are only used to help us improve how our website works, understand what interests our users and measure how effective our advertising is.

As is true of most websites, Mundo Pato Inc. collects and/or logs Internet Protocol addresses, Internet domain names, the web browser and operating system used to access the Mundo Pato Inc. web site, the website visitor's location, the files visited, the time spent in each file, and the time and date of each visit. Mundo Pato Inc. collects these through the use of log files and web beacons.

Links to Non-Mundo Pato Inc. Websites and Third Parties

The Mundo Pato Inc. web sites may provide links to third-party web sites for your convenience and information. If you access those links, you will leave the Mundo Pato Inc. website. Mundo Pato Inc. does not control those sites or their privacy practices, which may differ from Mundo Pato Inc. policy. We do not endorse or make any representations about third party web sites. The personal data you choose to give to unrelated third parties is not covered by the Mundo Pato Inc. Privacy Statement. We encourage you to review the privacy policy of any company before submitting your personal information.

Hosted Data

Mundo Pato Inc.'s obligations with respect to personal data that may be accessed due to Mundo Pato Inc.'s role as a cloud services and Software-as-a-Service provider, such as personal data stored or transferred by customers using Mundo Pato Inc.'s Virtual Cloud Service, are defined in our agreements with our customers and are not governed by this Privacy Statement.

Contact Information

If you have any questions regarding this Privacy Statement or believe that the privacy of your personal information has not been respected, you may submit a complaint in writing to: info@mundopato.com

Changes to this Statement

Mundo Pato Inc. will review and update this Statement periodically and will note the date of its most recent revision above. If we make material changes to this Statement, we will notify you either by prominently posting a notice of such changes prior to implementing the changes or by directly sending you a notification. We encourage you to review this Privacy Statement frequently to be informed of how Mundo Pato Inc. is protecting your information.